



Healthcare Provider Frequently Asked Questions

Q: What is **MEDPRICE.COM**?

A: **MEDPRICE.COM** is an on-line Retail Healthcare program where patients/users may search for and locate healthcare providers. Associated healthcare providers offer 'Cash Pricing' to patients paying in full at the time of service.

Q: What types of healthcare providers are listed at **MEDPRICE.COM**?

A: All types of Medical Doctors, Dental, Diagnostic Systems as well as Alternative/Holistic Practitioners are listed at **MEDPRICE.COM**.

Q: Are all of the healthcare providers listed, associated with the **MEDPRICE.COM** program?

A: No. Associates are indicated in a 'Search Results Listing'. However, all types of healthcare providers are encouraged to enroll in our program.

Q: What does the **MEDPRICE.COM** program cost?

A: The **MEDPRICE.COM** program has three (3) tiers of membership for all healthcare providers to choose from.

Q: What is the major benefit of becoming an Associate and selecting one tier over another?

A: The major benefit for becoming an Associate is for placement at the top of the 'Search Results Listing' and ability to offer 'Cash Pricing'.

In addition to the above, becoming an 'Associate' and selecting among the tiers of membership will allow you to customize your popup 'Profile Page' and perhaps add a link to your individual web site, if applicable. For a complete listing please see our "Benefits of Tiered Membership" document.

Q: Is the **MEDPRICE.COM** service an Insurance Program?

A: No. **MEDPRICE.COM** is not an Insurance Program. **MEDPRICE.COM** is a 'Retail Healthcare Program' for any and all patients paying by **Cash, Check** or **Charge** at the time of service.

Q: How do patients/users find or locate a healthcare provider using

MEDPRICE.COM?

A: Patients/users generate a list of healthcare providers by entering information into the web site database that searches by; City and State or Zip and Specialty and/or Name.

Q: As an enrolled Associate, do healthcare providers have to offer 'Cash Pricing'?

A: Yes. Offering the benefit of 'Cash Pricing' to the retail healthcare marketplace allows you to be more competitive and the pricing structure is simple and adjustable.

Q: How do healthcare providers control the pricing if they choose to offer 'Cash Pricing' for an 'Office Visit or Service Appointment'?

A: During the **MEDPRICE.COM** enrollment process, all healthcare providers are asked to enter the amount that they individually choose to charge for an 'Office Visit' or 'Service Appointment'. This amount may be adjusted at any time in the future by entering a pass word and following the steps for editing a file.

Q: How do healthcare providers know what to base their fee amount on?

A: To establish the amount for 'Cash Pricing' for an 'Office Visit or Service Appointment' we recommend them to consider the fact that they will be paid in full at the time of the appointment. Base the price on an average reimbursement that is both profitable to you and fair to the patient. A suggested method to establish this 'Average Price' for the **MEDPRICE.COM** 'Office Visit or Service Appointment' which **MEDPRICE.COM** patients search for online, is to consider all tiers or levels of your current 'Office Visit or Service Appointment' charges, compare what is actually charged to what is actually paid, and base the average somewhere within this range. This 'Cash Price' amount must be at or above the current 'Medicare Fee Schedule'.

Q: What if patients need additional care or service beyond the basic **MEDPRICE.COM** 'Office Visit or Service Appointment' that they are able and willing to pay for that same day? Can they do this?

A: Yes. **MEDPRICE.COM** offers Tiered Associates a tool for managing and listing 'Additional Services'. The basic goal here is to offer additional services at a reduced rate for patients who pay cash. A pre-defined list of services and prices should be considered.

Q: How do healthcare providers handle Medicare patients using **MEDPRICE.COM**?

A: Medicare patients can always choose to pay out-of-pocket for services that Medicare covers. If they want to pay for the service themselves, they can ask the healthcare provider not to bill Medicare or any other Insurance.

Patients may choose to receive services not covered under Medicare and pay for these services themselves. In this case, the patient and the healthcare provider do not have to sign a private contract, and the healthcare provider does not have to stop giving services through Medicare.

Q: Is the **MEDPRICE.COM** program HIPAA compliant?

A: Yes. In regards to the HIPAA Patient Privacy Act, under the Federal Health Insurance Portability and Accountability Act of 1996, **MEDPRICE.COM** does not request nor obtain “Protected Health Information” (PHI). All patient information that is to be considered “Confidential” does and shall remain between the patient and the healthcare provider. **MEDPRICE.COM** does not and will not have access to this information at any time.

Q: What if I still have questions, can I get them answered?

A: Yes. Please contact us or e-mail Support@MEDPRICE.COM.