



Patient Frequently Asked Questions

Q: What is **MEDPRICE.COM**?

A: **MEDPRICE.COM** is an on-line retail healthcare program where patients/users may search for and locate healthcare providers. Associated healthcare providers offer 'Cash Pricing' to patients paying in full at the time of service.

Q: What types of healthcare providers are listed at **MEDPRICE.COM**?

A: All types of medical Doctors, Dental, Diagnostic Systems as well as Alternative/Holistic Practitioners are listed at **MEDPRICE.COM**.

Q: What does the **MEDPRICE.COM** program cost?

A: The **MEDPRICE.COM** program is free to patients/users.

Q: Is the **MEDPRICE.COM** program an Insurance program?

A: No. **MEDPRICE.COM** is not an Insurance program. **MEDPRICE.COM** is a 'Retail Healthcare' program for any and all patients paying by Cash, Check or Charge at the time of service.

Q: How do patients/users find or locate a healthcare provider using

MEDPRICE.COM ?

A: On the Patient Search Page, patient/users generate a list of health-care providers by entering information into the web site database that searches by City, State or Zip Code, Specialty and/or Name. Patients may select a healthcare provider from this list whom they wish to visit.

Q: What if as a patient/user I need additional care or service beyond the basic **MEDPRICE.COM** “Office Visit”, and I am able and willing to pay for it that same day?

A: Any and all healthcare needs are to be discussed between the patient and the healthcare provider. Not all providers that are listed at **MEDPRICE.COM** are enrolled “Associates”. Healthcare providers who are ‘Associates’ of **MEDPRICE.COM** will be indicated in the ‘Search Results Table’. Associates produce an ‘Additional Services’ listing at the time of enrollment. This is a secured list and must be discussed between you the patient and your chosen healthcare provider. A price break will be offered with list listing. All patients making an appointment with a healthcare provider that is not indicated as an ‘Associate’ and are planning to pay out-of-pocket for such services need to discuss this with the healthcare provider/staff prior to the appointment.

Q: If I have insurance, can I still use the **MEDPRICE.COM** program?

A: Yes. **MEDPRICE.COM** is a retail healthcare program. It is designed for anyone who is paying out-of-pocket for healthcare services. Some insurance companies have high-deductible policies and therefore require the policy holder to be responsible for certain dollar amounts up front. **MEDPRICE.COM** may save a patient/user money in such a situation. The **MEDPRICE.COM** program is specifically designed to save a patient/user money on any healthcare service that is not covered by a particular insurance policy.

Q: What if I am a Medicare patient, can I use the **MEDPRICE.COM** program?

A: Yes. Medicare patients can always choose to pay out-of-pocket for services that Medicare covers. If you want to pay for the service yourself, you can ask the healthcare provider not to bill Medicare or any other insurance.

As a patient, you may choose to get services not covered under Medicare and pay for these services yourself. In this case, you and the healthcare provider do not have to sign a private contract, and the healthcare provider does not have to stop giving services through Medicare.

Q: Does **MEDPRICE.COM** verify the credentials of the healthcare providers who are either listed at or associated with **MEDPRICE.COM**?

A: No. **MEDPRICE.COM** does not verify the credentials of the healthcare providers who are listed at or associated with **MEDPRICE.COM**. The information found on the **MEDPRICE.COM** web site is both self-reported, by the healthcare provider and/or staff. **MEDPRICE.COM** is not responsible for the validity or accuracy of this reported information.

Ultimately, it is the responsibility of the patient/user to verify the background as well as the current standing of the healthcare provider. However, we do recommend that our program users seek the help of various State and National organizations such as; Medical Societies (by city), Medical Boards (state and federal) and any Healthcare Associations.

Q: What if I still have questions, can I get them answered?

A: Yes. Please contact us or e-mail Support@MEDPRICE.COM.